

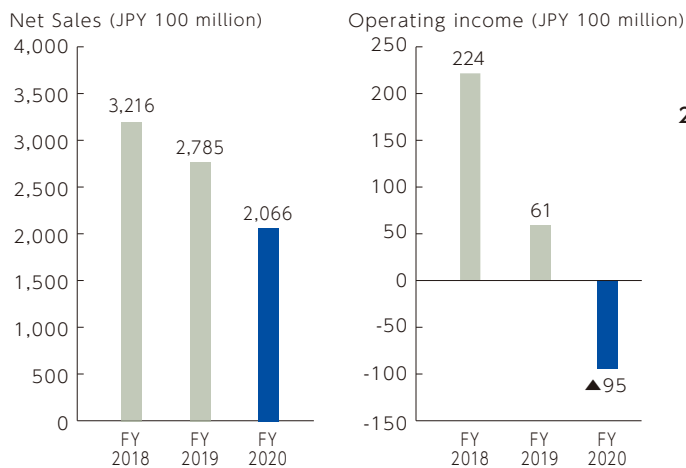
Performance highlight

Financial performance of the CITIZEN Group

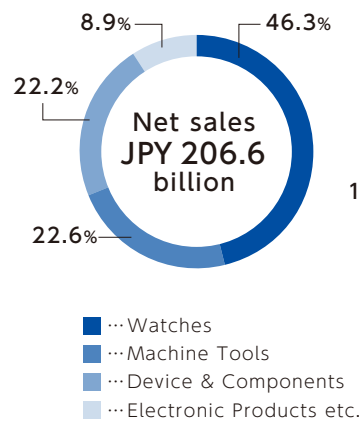
FY 2020 saw strained situations where inbound demand declined and consumption activities stagnated due to the spread of COVID-19 infection. The U.S. economy was on a moderate recovery track because re-expansion in the number of people who came down with COVID-19 put a damper on the economy. Strict movement restrictions were imposed in many European countries, keeping economic activities at a low

level. In Asia, China is heading toward recovery but other Asian nations are losing steam. Consequently, the CITIZEN Group saw a decrease in income and profit with sales working out to 206.6 billion yen and operating loss to 9.5 billion yen. The ordinary loss stood at 4.1 billion yen and the current loss, which belonged to the parent company stockholders, was 25.1 billion yen with extraordinary loss added up.

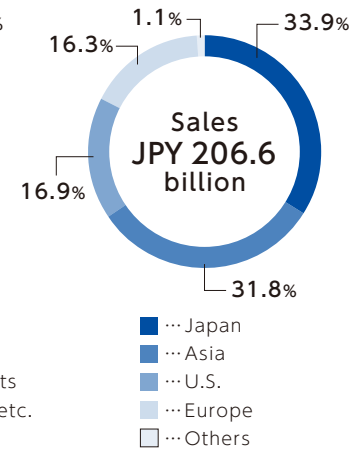
Profitability



Net sales ratio by business segment



Sales ratio by region



As of end of March 2021

CITIZEN Group's nonfinancial performance



CITIZEN Group Code of Conduct translated into **10** languages



CDP supplier engagement evaluation **Leader board Selection**



Percentage of Group employees in Japan completing e-learning on human rights: **96.0%**



Number of cases of monitoring under international environmental laws and regulations: **914**



Number of suppliers to which the sustainable procurement briefing video was distributed (domestic and China) **About companies 2,440**

For further information about CSR data, visit this website : <https://www.citizen.co.jp/global/csr/data/index.html>