

CSR initiatives and evaluations by society

Participation in the United Nations Global Compact

In April 2005, the CITIZEN Group declared its support of the United Nations Global Compact, which is based on 10 principles in the areas of human rights, labor, the environment, and anti-corruption. The UN Global Compact serves as the foundation for the CITIZEN Group's CSR activities, as its content was referred to when revising the CITIZEN Group Code of Conduct. In addition, the CITIZEN Group participates in the Supply Chain subcommittee, CSV subcommittee, Human Rights Due Diligence subcommittee, and Disaster Prevention/Mitigation subcommittee of the Global Compact Network Japan (GCNJ), an organization of businesses participating in the

Global Compact. These subcommittees are intended both to share information on the latest trends and case studies related to CSR through presentations by experts and to produce outputs to support CSR activities at various firms based on the broad-ranging industry experience of participating firms. The knowledge gained through these subcommittees is also reflected in the CITIZEN Group's CSR activities.



Evaluations by society

The CITIZEN Group has continued to carry out business activities by putting into practice our corporate philosophy "Loved by citizens, working for citizens." Based on our determination never to violate social norms, bring doubt in our customers or business partners, or behave dishonestly, we

implement a wide range of CSR activities aiming to deliver solutions to social issues in order to contribute to sustainable development of society. These concepts and initiatives have been rated highly by external evaluation institutions, and we have been selected for ESG indices and other honors.



FTSE4Good



FTSE Blossom
Japan

2020 CONSTITUENT MSCI JAPAN
ESG SELECT LEADERS INDEX

2020 CONSTITUENT MSCI JAPAN
EMPOWERING WOMEN INDEX (WIN)



Sompo Sustainability Index



FTSE4Good Index Series and FTSE Blossom Japan Index

Since December 2019, we have been included in the FTSE4Good Index Series and FTSE Blossom Japan Index.

MSCI Japan ESG Select Leaders Index and MSCI Japan Empowering Women Index (WIN)

We have been included in the MSCI Japan ESG Select Leaders Index since December 2019 and the MSCI Japan Empowering Women Index (WIN) since June 2017.

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SOMPO Sustainability Index

Since 2017, we have been included in the SOMPO Sustainability Index (previously known as the SNAM Sustainability Index).

The 2020 Certified Health and Productivity Management Organization Recognition Program under the large enterprise category

In February 2020, CITIZEN WATCH was recognized under the 2020 Certified Health and Productivity Management Organization Recognition Program under the large enterprise category.