

The CITIZEN Group's corporate philosophy

Loved by citizens, working for citizens

The CITIZEN Group's corporate philosophy "Loved by citizens, working for citizens" calls for contributing broadly to people's lives worldwide through manufacturing loved and being appreciated by the public. This year, the CITIZEN Group built a sustainable management structure to help realize a sustainable society. In the future as well, we will continue making progress as a member of society, while ascertaining the value and meaning that we deliver.

CITIZEN GROUP CSR REPORT contents 2020

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Cover The Eco-Drive Riiiver concept

With creativity and sensitivity, expanding the possibilities of the wristwatch without limits. Bringing more creative experiences to time. Eco-Drive Riiiver extends beyond existing expectations for a wristwatch to update the lifestyles.

Digest overview

The CITIZEN Group reports on the state of its CSR activities so that all stakeholders can understand our CSR initiatives. This digest reports specifically on our sustainable management, under which we continue to create sustainable products through sustainable factories, in accordance with the Medium-Term Management Plan 2021. It also reports on the state of the stakeholder engagement and the approached to materiality in our business activities. Please see our website for information on our committees and the structures for initiatives related to the materiality of enhancing quality compliance and promoting environmental innovation.

Editorial policy

The CITIZEN Group's CSR website discloses detailed information on our CSR initiatives, including case studies and environmental and social data, as well as the content of this digest.
 Period subject to reporting: FY 2019 (April 1, 2019 to March 31, 2020) (Includes some information from after the above subject period)
 Date of publication of this Digest: July 2020
 Organizations subject to reporting of economic data: 17 companies in Japan and 68 companies overseas (total: 85 companies)
 Organizations subject to reporting of environmental data: 14 companies in Japan and 14 companies overseas (total: 28 companies)
 Disclaimer: This Digest contains forward-looking statements. Such statements are based on information available at the time of preparation of the Digest and may differ from the actual results of activities.
 Guidelines referenced: GRI Sustainability Reporting Standards, Environmental Reporting Guidelines 2018
 The third party assurances: Plan to obtain it for the disclosed data during FY 2020.

Booklet (Digest)

Clearly communicates information on CSR of the CITIZEN Group, centered on the state of approach to materiality.



Website (Details)

More detailed information on CSR initiatives is disclosed on the website.
<http://www.citizen.co.jp/social/index.html>

