

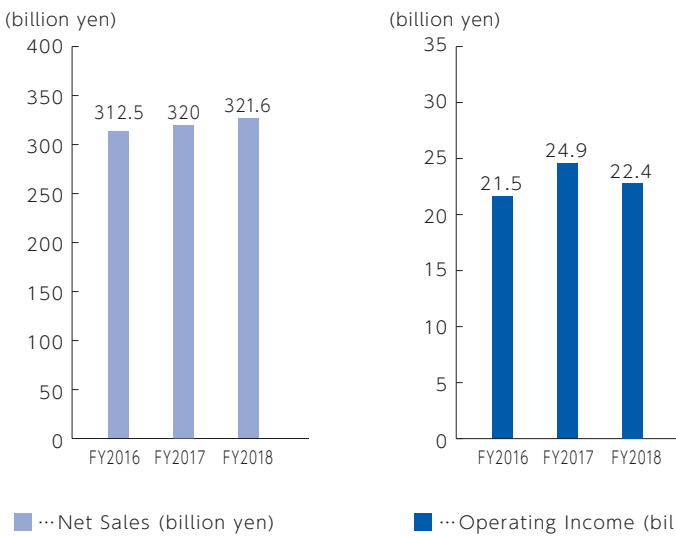
Performance Highlights

The CITIZEN Group's financial performance

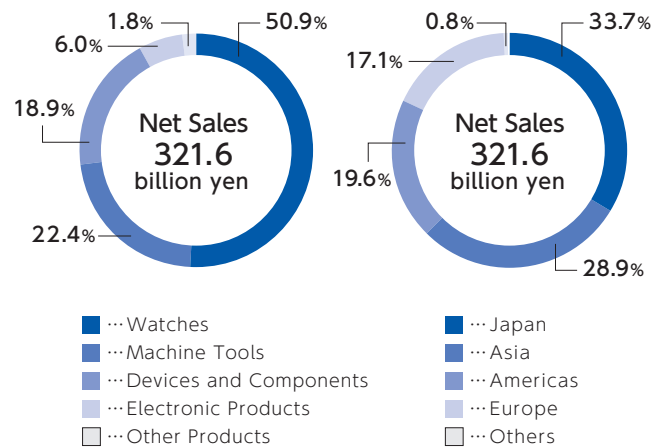
In 2018, amid a variety of global economic situations such as the Japanese economy entering into gradual recovery, the United States showing continuing signs of improvement due to an improving employment picture, Europe with uncertain prospects due to Brexit, and China and other Asian countries showing signs of recovery, CITIZEN sought to enhance its profitability through manufacturing

innovations based on our Medium-term Management Plan as well as advancing a new growth strategy focusing on the watches business to become a "solid global company." As a result, sales rose while profits fell, with net sales reaching 321.6 billion yen and operating profit of 22.4 billion yen. Moreover, CITIZEN recorded ordinary profit of 26.6 billion yen and net income of 13.3 billion yen.

Information on Profitability



Net Sales by Business Category and Net Sales by Region



As of March 31, 2019

The CITIZEN Group's non-financial performance



Number of languages into which the Citizen Group Code of Conduct has been translated

10 languages



The 2019 Certified Health & Productivity Management Outstanding Organizations Recognition Program, large enterprise category

Named as a **“White 500”**



Percentage of suppliers to which the Citizen Group CSR Procurement Guideline has been distributed

30.3%



Number of overseas environmental laws and regulations monitored

756



Number of employees who participated in the Citizen Social Contribution Dispatch System

Total of **210**

* CITIZEN WATCH, CITIZEN MACHINERY, CITIZEN ELECTRONICS, CITIZEN FINEDEVICE, CITIZEN SYSTEMS JAPAN, CITIZEN WATCH MANUFACTURING, CITIZEN T.I.C.

For detailed CSR data, visit the following: <https://www.citizen.co.jp/global/csr/data/index.html>