

# Loved by citizens, working for citizens

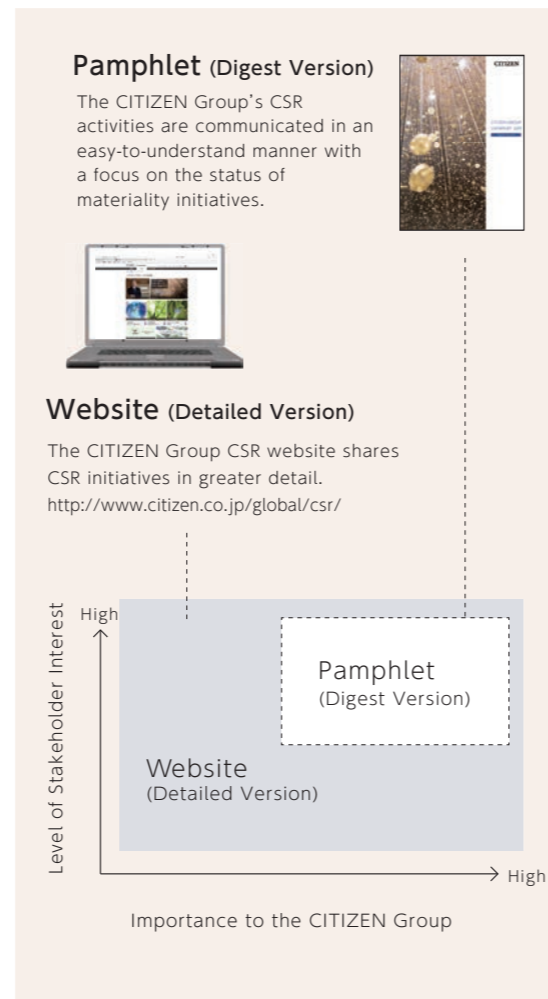
CITIZEN's philosophy, "Loved by citizens, working for citizens" is to deeply contribute to the lives of people around the world through the manufacturing of products that are loved and trusted by citizens. In 2018, the CITIZEN Group celebrates its 100th anniversary. This year, the CITIZEN Group takes a fresh step towards further growth over the next 100 years, aspiring to contribute to the sustainable development of society.

## Summary of This Digest Version

The CITIZEN Group reports on the status of its CSR activities in order to provide all stakeholders with a better understanding of these initiatives. This digest version describes the direction of our Sustainable Management introduced under the new Medium-term Management Plan 2021 toward the continuous enhancement of the CITIZEN Group's corporate value. This digest version also reports on our endeavors to help solve social issues through our products and businesses, and efforts for our material issues. It further outlines the Group's CSR management in an easy-to-understand manner.

## Editorial Policy

Details of our CSR activities are posted on the CITIZEN Group CSR website, including the content of this digest version, case studies, and environmental and social data.  
 Reporting Period: FY2018 (April 1, 2018 - March 31, 2019)  
 Note: This report includes up-to-date information on activities that took place after the reporting period.  
 Digest Version Publication Period: August 2019  
 Organizations Included in the Economic Reporting Data: 20 companies in Japan, 72 companies overseas (total: 92)  
 Organizations Included in the Environmental Reporting Data: 14 companies in Japan, 15 companies overseas (total: 29)  
 Disclaimer: This report includes forecasts based on the best information available at the time of reporting. Actual activity outcomes may differ from the forecasts.  
 Reference Guidelines: GRI Sustainability Reporting Standards and Environmental Reporting Guidelines 2018  
 Third-party Assurance: The report has not received third-party assurance since the information disclosed only deals with part of our activities.



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